2015 Interim Results

11 August 2015





H1 14 FY 14 H1 15

1

New business sales

£409m

£231m

New business profit / (loss)

£18m 4.4% £(2)m (1.0)%

Total operating profit

£33m

£18m

Economic capital coverage

Proforma 159%⁽¹⁾

156%

MCEV per share

144p

147p

Interim dividend

0.5p

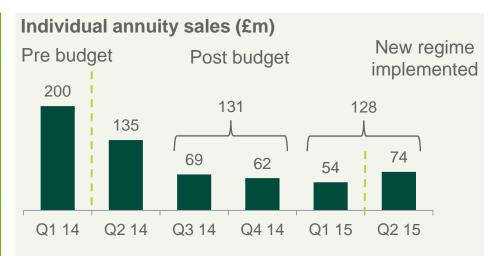
0.5p

Notes: (1) 134% at year end. Proforma position takes into account £100m bond issue in Q1 2015



Individual annuity volumes beginning to recover, DB remains lumpy

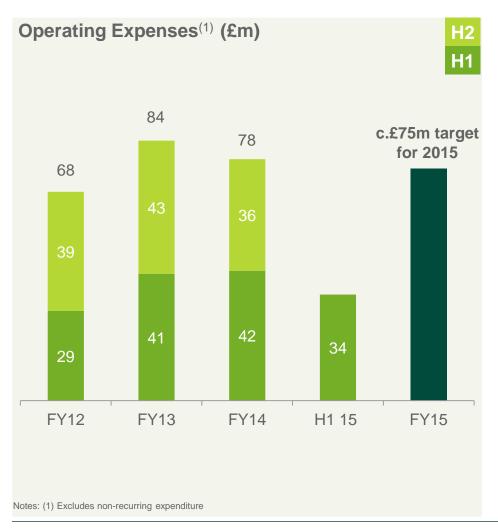
£m	H1 14	H1 15	FY 14
Individual annuities	334	128	466
DB bulk annuities	37	68	247
Care	36	33	76
Protection	2	2	3
Total new business ⁽¹⁾	409	231	791



- Q2 individual annuity sales post implementation of the Budget changes increased by over a third vs. Q1, as advisers and customers started to return to the market
- Long term structural drivers remain intact and early lead indicators and Q2 sales point to early signs of recovery in individual annuity market, but customer behaviour and conversion trends have not yet stabilised
- Whilst too early to be certain, based on current activity levels, expect H2 sales to grow relative to H2 2014 and H1 2015
- £68m of bulk annuities in H1 reflects industry wide slow start to 2015 DB de-risking. Completions remain lumpy but recent market activity and current pipeline provides confidence in our ability to achieve our target of at least £200 million in FY15
- Remain confident in medium term outlook for Care



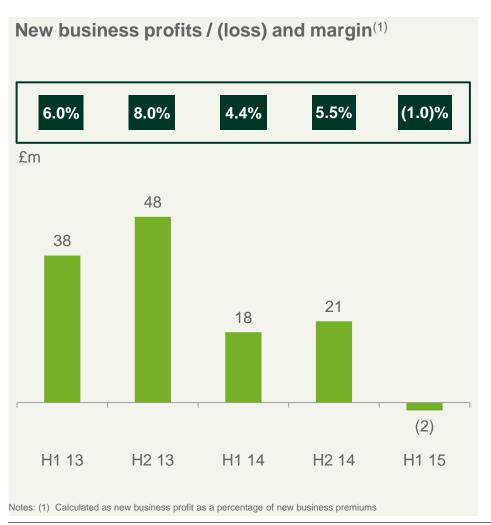
Well placed to achieve FY 15 operating expenses target



- Well placed to deliver targeted c.£75m cost base for FY15, with £34m of operating expenses incurred in H1
- Over 90% of operating expenses allocated to new business, reflecting activity and level of resource required to support in-force vs. new business
- Cost management action protected technical core and reduced cost base to a level to support new business volumes as they recover



New business profits impacted by operational leverage



- Strong pricing discipline and gross margins maintained through the recent market disruption
- However, as over 90% of operating expenses are allocated to new business, new business profits are sensitive to the currently subdued levels of new business sales
- As individual annuity volumes increase and targeted DB sales are delivered, the benefit will flow through to both the absolute level of new business profits and the new business margin



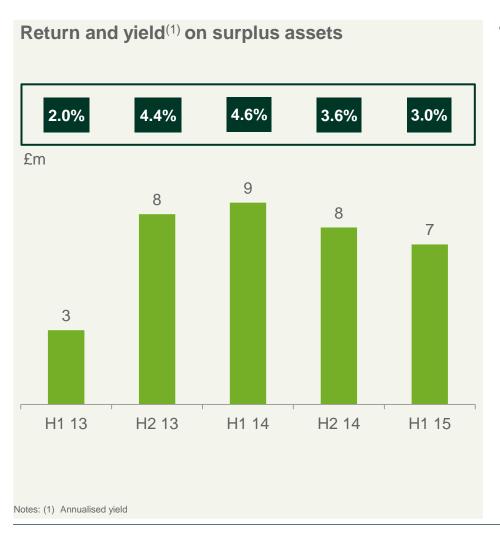
Strong performance on in-force book



- Strong underlying performance on the inforce business reflecting
 - positive mortality experience, particularly for Care business
 - higher planned mortality margins as a result of the growing business and the relatively lower proportion of longevity risk reinsured in Defined Benefit business
- Minimal assumption changes during H1



3.0% yield achieved on surplus assets in H1



- H1 15 return on excess assets of £7m reflects reduction in yield since year end as
 - excess equity release assets were allocated to new business at the end of 2014, and
 - a higher proportion of excess assets were held in cash



Profit components below operating profit

£m	H1 14	H1 15	FY 14
New business operating profit / (loss)	18	(2)	39
In-force operating profit	7	13	9
Return on surplus assets	9	7	16
Total operating profit	33	18	64
Investment variances	(9)	(7)	(24)
Non-recurring expenses and other items			
cash items non-cash items	(3) (6)	(5) (1)	(8) (8)
Interest expense	-	(3)	-
IFRS PBT	15	3	24
Tax	(4)	(1)	(5)
IFRS PAT	11	2	19
EPS	2.76p	0.5p	4.71p

- Investment variances of £7m largely reflects variance between long-term return assumptions and returns achieved in H1
- H1 non-recurring cash costs of £5m incurred in respect of Solvency II, product development and supporting US Care initiative, plus £1m of system amortisation
- In total for FY15, £12m of non-recurring cash costs and £2.5m of non-recurring non-cash costs expected
- £3m of interest expense in respect of £100m bond issued in March
- Dividend per share of 0.5p



MCEV increased to 147p per share

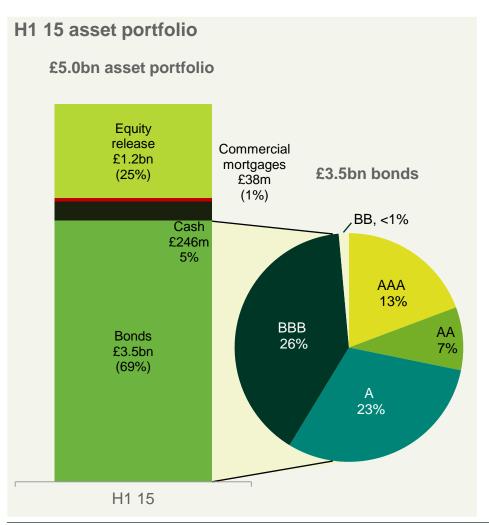
	H1 15
Opening MCEV per share	144p
Opening MCEV (£m)	576
New business value	6
Expected return on existing business	2
Transfers to free surplus	1
Experience variances and assumption changes	3
Other operating variances	6
Economic variances	(9)
Other non-operating variances	7
Movement in IFRS net equity	1
Shareholder dividends - 2014 final	(4)
Closing MCEV ⁽¹⁾ (£m)	590
Closing MCEV per share	147p

- MCEV increased by £14m or 2% in H1 to £590m, representing 147p per share
- Primary components of the increase were
 - £6m generated from the value of new business,
 - £6m from expected returns on existing business, transfers to free surplus and positive mortality experience variances
 - £6m return on excess assets, included within 'Other operating variances' plus
 - £10m beneficial tax effect on an MCEV basis from the £100m bond issuance, which is included within 'non-operating variances'

Offset by

- £9m of economic variances, largely reflecting the cost of interest rate hedges put in place in Q1 and
- £4m in respect of the 2014 final dividend

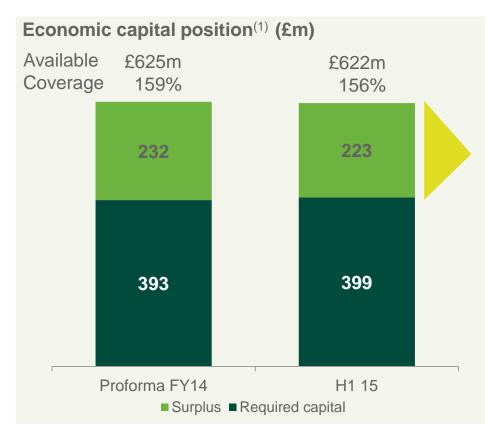
Conservative asset portfolio

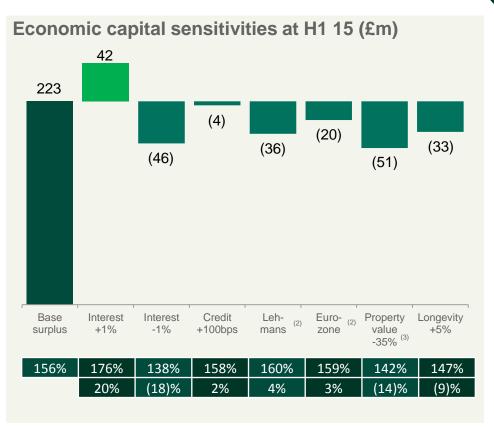


- 69% of asset portfolio remains in bonds, with majority of remainder invested in equity release
- Proportion of assets invested in BBB rated bonds increased due to normal investment trading activity
- Cash increased largely due to £100m 9.5%
 Tier 2 bond issuance in March
- Investments in other illiquid assets (e.g. infrastructure debt) being explored to further diversify asset portfolio and generate well matched higher risk adjusted returns



Economic capital coverage of 156% at 30 June 2015





- Pricing discipline maintained to ensure new business covers its capital requirement
- H1 2015 reflects natural dilution of coverage as new business is written, and the impact of current sales volumes
 relative to the cost base
- Board continues to target minimum coverage ratio of 125% under normal conditions

Notes



⁽¹⁾ Economic capital is Group's own internal risk based assessment of its capital requirement and does not imply capital as required by regulators

⁽²⁾ Lehman and Eurozone crisis scenarios modelled by applying credit spreads of 5 December 2008 and 7 October 2011, respectively

⁽³⁾ Property stress represents 10% decrease in carrying value, equivalent to a 35% fall from current market value

Solvency II – progress update



Solvency II programme will deliver Standard Formula approach

The option of developing an internal model remains under review so it can be developed for certain risks if and when considered appropriate



Applications for matching adjustment and transitional measures were submitted to PRA for approval prior to 30 June in line with our plans



Steps being taken to mitigate potential risks associated with the new regulations e.g. impact of matching adjustment on equity release



Application of the Solvency II rules remains uncertain, however, based on our current interpretation of the rules, the Group is expected to remain well capitalised



Summary of results and expectations for H2

Individual annuity market volumes beginning to recover. Customer behaviour has not yet stabilised so it remains too early to be certain, but expect volumes to grow in H2 vs. H1 2015 and H2 2014

DB sales of £68m in H1 and remain lumpy, but pipeline gives confidence in FY15 target of at least £200m

Well placed to achieve FY15 operating expenses target. New business profits and margin sensitive to volumes and expected to remain compressed in the short term until sales volumes recover

Economic capital coverage of 156%, comfortably above Board's minimum target of 125%

Solvency II programme on track to deliver Standard Formula approach

MCEV per share increased to 147p



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